

Information Technology

The Norwich University Information Technology department supports all academic and administrative computing and telecommunications. Information Technology is comprised of the Computer Services Department, the Telecommunications Department, the Center for Academic Technology, and the Information Operations Development Center.

Computer Services operates a Help desk located at 115 Partridge Hall and a Help desk phone line/email. The Help desk offers computing help, network services, e-mail accounts, and training to students, faculty and the administration of the university. Computer Services provides a robust network computer environment including student computer labs, the campus network, help desk services, and administrative computing.

Student computing labs are located in Partridge Hall, Tompkins Hall, Kreitzberg Library, Dewey Hall, Webb Hall, and Chaplin Hall. The student computer labs are configured with common software and interface as well as network authentication, which allows students to accomplish academic computing tasks at any lab on campus.

Students receive network and electronic mail accounts for academic use. The Telecommunications Department provides telephone services for students, faculty, and staff. Student residence halls are equipped with live phone jacks in each room. Students may activate phone accounts for long distance service via Student Telephone Services, which provides billing and collection services.

The Center for Academic Technology, CAT, supports faculty integration of technology into the curriculum. CAT provides training for faculty and other development opportunities. Student intern and work study resources support traditional staff in these efforts.