

Information Technology

The Norwich University Information Technology department supports all academic and administrative computing and telecommunications. Information Technology is comprised of the User Support Services Department, the Telecommunications Department, the Academic Computing Department, the Administrative Computing Department and the Systems and Operations Department.

User Support Services operates a Help desk located at 115 Partridge Hall and a Help desk phone line/email. The Help desk offers computing help, network services, e-mail accounts, and training to students, faculty and the administration of the university. Computer Services provides a robust network computer environment including student computer labs, the campus network (both wired and wireless), help desk services, and administrative computing.

Public student computing labs are located in Partridge Hall, Cabot Hall, Kreitzberg Library, Dewey Hall and Webb Hall. The student computer labs are configured with common software and interface as well as network authentication, which allows students to accomplish academic computing tasks at any lab on campus.

Students receive network and electronic mail accounts for academic use. The Telecommunications Department provides telephone services for students, faculty, and staff. Student residence halls are equipped with hall phones on each floor in the dorms, with the ability to make on campus and local calls.

The Academic Computing Department provides training for faculty and other development opportunities in addition to assisting faculty with integrating technology into the curriculum.